**Children’s Domiciliary Care Provider Survey**

Tower Hamlets Council are currently in the process of reviewing our current homecare model,

It is important to hear from the provider market to understand what works well and how the model could be improved. Please complete the short survey to have your views heard.

The survey should take around 10-15 minutes to complete and will close at **2pm Friday 17th February 2023.**

Please contact [Sultana.Hussain@towerhamlets.gov.uk](mailto:Sultana.Hussain@towerhamlets.gov.uk) if you have any questions.

**Name of Organisation:**

**Organisation Address:**

**Company/Charity Reg no:**

**Contact person for potential correspondence:**

**Phone number and email of contact person:**

1. Are you delivering a service to disabled children and young people at present?

**Yes/No**

If yes, which boroughs, are you delivering to and the type of contracting model? Please complete below:

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| --- | --- | --- | --- | --- | --- |
| Borough | Block Contract (Y/N) | Spot Contract (Y/N) | Framework (Y/N) | DPS (Y/N) | Other (Please state) |
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1. Which of these contracting models has worked best for you in the delivery of children’s homecare and why?

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1. What is your general level of interest in bidding to deliver the children’s homecare service in Tower Hamlets and why?

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1. What potential barriers would you envisage in seeking to apply for a contract to deliver homecare in Tower Hamlets?

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1. What is working well for you as a provider of homecare?

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1. What challenges do you face as a provider currently?

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1. How are your current services charged and can you provide any indicative prices for care packages? (Include any upper and lower thresholds, including public holiday rates, weekend rates et cetera, if applicable).

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1. Does your service use Electronic Call Monitoring (ECM)?

Yes/No

1. If you don’t currently use ECM, would you consider using in future?

Yes/No

1. If you have answered No to either Q9 or Q10 (or both questions), please explain why?

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1. Do you have any other comments, please?

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Thank you.