

# **Continued delivery, dissemination and innovation of the SCRIPT eLearning programme.**

## **Specification**

### **1. Introduction**

The HEE Technology Enhanced Learning (TEL) Programme was established in 2013 with the vision that healthcare in the UK be underpinned by world-class education and training that is enhanced through innovation and the use of existing, evidence-based and emergent technologies and techniques.

A single resource to standardise delivery of education and training in prescribing, therapeutics and medicines optimisation is essential to reduce the risk of knowledge-based mistakes in the prescribing process, which are preventable and can lead to patient harm. Since 2009, HEE has commissioned SCRIPT ([www.safeprescriber.org](http://www.safeprescriber.org)), a web-based eLearning programme that provides a portfolio of 220 modules for the continuing professional development of healthcare professionals across the UK. Editorial services are commissioned to ensure accuracy of the content and to develop new content as appropriate.

### **2. Background**

SCRIPT is accessed each year by over 25,000 NHS practitioners in England, Wales, and Northern Ireland, and since 2015, over 500,000 SCRIPT modules have been completed by trainees through the HEE Foundation Schools. The programme is also used by 18 UK and 1 international higher education institution to deliver undergraduate curricula, with documented improvements in knowledge. SCRIPT is recommended by professional bodies and learned societies to improve prescribing competency. The SCRIPT portfolio has also expanded to include variants covering Dentistry, Paediatrics, Nursing, General Practice, Paramedic and WHO. HEE hold the Intellectual Property rights (foreground) for SCRIPT, while OCB Media Ltd own the Learning Management System upon which SCRIPT is hosted (background IP).

### **3. Scope of Contract**

This contract is for a team to deliver content editorial of the SCRIPT portfolios (including content development, copy editing and proof reading), user support and quality assurance.

The contract shall comprise two phases with the following scope:

#### Phase 1 - 1 August 2020 to 31 March 2021

Editorial costs and authoring costs for the following variants (with widened access for anyone with a NHS.net or NHS.uk email address):

- Ambulance Service
- Dentistry

- Medicine and Surgery
- Nursing
- Paediatrics
- Development and authoring of eight Prescriber Ready modules

### Phase 2 - 1 April 2021 to 31 March 2022

Editorial costs and authoring costs to support the following variants (with widened access for anyone with a NHS.net or NHS.uk email address):

- Ambulance Service
- Dentistry
- Medicine and Surgery
- Nursing
- Paediatrics
- Prescriber Ready
- Primary Care
- WHO
- Development and authoring of eight Prescriber Ready modules

## **4. Service Levels and Key Performance Indicators (KPIs)**

KPIs for this contract include:

- Increased access to the portfolios in HEIs to half of medical schools (>21) and 15 nursing schools year one, 2020-21
- Increased engagement of trainees through the integration of SCRIPT into training pathways in areas of the UK where usage is below 50%, which includes South West, East Midlands, Peninsula, Severn and Wessex.
- Increased access to the portfolios across NHS staff groups and across numerous disciplines (access only realised in March/April 2020)

## **5. Contract Management and Review**

Contract Review meetings will be held every quarter to:

- Provide an update on current and future portfolios and plans
- Monitor usage, and review uptake, of the SCRIPT programme
- Discuss matters arising
- Identify opportunities to promote uptake of SCRIPT

### **6. General Data Protection Regulations (GDPR) and Privacy Impact Assessments (PIA)**

OCBMedia are the technical partner for this project collaboration and hold the personal data on their platform. A privacy impact assessment has been completed and approved.

This supplier is not expected to process personally identifiable data.

### **7. Contract Period**

From 1<sup>st</sup> August 2020 until 31<sup>st</sup> March 2022.