

Portal Contract Reference: DN528552
Internal Contract Reference: HAC5725
Contract Title: Tower Hamlets Sanctuary Project
Expressions of interest start date: 01/03/2021
Return of tenders/bids end date: 22/03/2021
Initial Contract Duration: 24 months
Extensions: No
Annual Value: £85,500
Estimated Contract Value (including extensions): £171,000
Description:

The Tower Hamlets Sanctuary Scheme Project has been funded by Homelessness Services each year since 2004 and has contributed effectively to safeguarding domestic violence survivors and their families. This year, we have widened the eligibility criteria to victims of any of the VAWG strands to account for the prevalence of these strands in borough and to ensure that any victim of VAWG is able to feel safe in their own home.

This is a partnership initiative between the London Borough of Tower Hamlets Council, The Metropolitan Police and the successful Sanctuary installation company. The project offers victims of VAWG the option to remain safely and securely in their homes, through the installation of free, tailored home security.

The reasons for requiring this service are as follows:

- To provide increased security in the homes of VAWG victims and their families so they can remain living in their homes
- The Sanctuary scheme prevents homelessness amongst VAWG victims and their families. It allows victims to feel safer and remain in their community.
- The Sanctuary Scheme provides additional support to cases where there are legal orders in place to prevent the perpetrators from attending the property or contacting the victim (for example, a non-molestation order)
- The Sanctuary scheme is integral to child protection and safeguarding processes within this borough and actively seeks to increase the safety of victims

We are committed to delivering a trauma-informed approach to working with victims of VAWG, given that a high proportion of them will have experienced some degree of trauma during their lives. Therefore, we want the contractor to show that they are working in a trauma-informed way.

Every Sanctuary installation is assessed individually and tailored to the safety needs and circumstances of the individual and property involved. The Protective Security Manager will visit the home to assess and recommend the appropriate security measures, which will increase safety to the family home.

The Sanctuary contractor will carry out these installations based on the recommendations of the Protective Security Manager.

The Sanctuary Co-ordinator who sits within the LBTH VAWG & Hate Crime Team will be responsible for the coordination of this service.

The **start date** for this contract would be 8 July 2021.

Additional Information:

The London Borough of Tower Hamlets (LBTH) is seeking expressions of interest from interested organisations for the above services and / or goods.

Organisations wishing to express their interest are requested to **register** on the London Tenders Portal (www.londontenders.org) where the opportunity documentation will be available for download. You will be required to complete an online questionnaire.

Organisations must ensure that access to the system is available to their representatives dealing with the contract and that this contact is updated as and when required.

The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the opportunity, which shall be exclusively available through the portal.

Suppliers are responsible for allowing sufficient time to submit their Application. The Council accepts no liability whatsoever for tenders that are not submitted due to internet connectivity issues, transmission delays or errors.

Council is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found [HERE](#) Or via <http://www.towerhamlets.gov.uk/>

If you require any further information prior to submit and expression of interest please contact the Council via email procurement@towerhamlets.gov.uk quoting the contract internal reference number.