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**United Kingdom-Reading: Real-time passenger information system
2013/S 219-381340**

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

Reading Borough Council
Civic Offices, Level 9, Transport Strategy, Berkshire
For the attention of: Aftkhar Shah
RG1 7AE Reading
UNITED KINGDOM
Telephone: +44 1189373948
E-mail: rtpi.tender@reading.gov.uk
Fax: +44 1189372633

Internet address(es):

General address of the contracting authority: www.reading.gov.uk
Address of the buyer profile: <http://www.reading.gov.uk>
Electronic access to information: <http://www.businessportal.southeastiep.gov.uk>

Further information can be obtained from: The above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Reading Borough Council
Civic Offices, Level 9, Transport Strategy, Berkshire
For the attention of: Aftkhar Shah
RG1 7AE Reading
UNITED KINGDOM
Telephone: +44 1189373948
E-mail: transport.procurement@reading.gov.uk
Internet address: www.reading.gov.uk

Tenders or requests to participate must be sent to: The above mentioned contact point(s)

I.2) Type of the contracting authority

Regional or local authority

I.3) Main activity

General public services

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes
Bracknell Forrest Council
Time Square, Market St, West Berkshire
RG12 1JD Bracknell

UNITED KINGDOM
Royal Borough of Windsor & Maidenhead
Town Hall/St. Ives Rd
SL6 1RF Maidenhead
UNITED KINGDOM
West Berkshire Council
Market Street
RG14 5LD Newbury
UNITED KINGDOM
Wokingham Borough Council
Civic Offices, Shute End,
RG40 1BN Wokingham
UNITED KINGDOM

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

Real Time Passenger Information System (RTPI) Supply, Installation, Commissioning and Maintenance Contract.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 7: Computer and related services

NUTS code UKJ11

II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)

The notice involves a public contract

II.1.4) Information on framework agreement

II.1.5) Short description of the contract or purchase(s)

This tender is for the supply, installation and commissioning of RTPI System and all associated equipment together with future upgrades and expansion and introducing innovative new technologies and software to RTPI System throughout the life of the contract. Maintenance of RTPI system including upgrading, replacing and relocating existing equipment with all associated software development, services and works.

The Key objectives of the RTPI sub-system and auxiliary components are to:

- Migration from the Legacy System to the New RTPI System;
- Deliver reliable and accurate real time forecasts of bus arrival times at stops;
- Convey real time forecast information to on-street display signs reliably and timeously;
- Convey real time forecast information to the Purchaser's ODS reliably and timeously, facilitating third party applications, presentation on web;
- Incorporate other data, such as weather, news, notices for presentation to the public via displays;
- Enable bus priority at signals through the UTMC system;
- Provide communication/data to all other RTPI components and neighbouring authorities using RTIG compliant protocols;
- Provide a web interface for bus operators to provide operational monitoring outputs for their services;
- Provide a comprehensive public transport database for potential future studies and research;
- Provide a system which maximises the re-use of the existing on street display screens with a presumption against replacement unless clearly justified and agreed;

- Provide an expandable information system to allow future development of the sub-system for the period of the Contract should it be required;

- Enable statistical analysis of bus running time and schedules.

The core system must be able to track all equipped buses and provide current, historical and predictive journey information and the analysis of data to enable efficient and cost effective public transport operations. The data should be available to the local authorities and bus operators via the World Wide Web but be secure and maintain privacy between bus operators.

The approach adopted for the retendering of the Reading Borough Councils RTPI requirements reflects the Councils current funding position i.e. to refresh and maintain the existing RTPI system at current or higher performance levels but allowing for expansion if funding becomes available in the future.

There is a specific focus being placed upon making RTPI more accessible via open RTIG/SIRI data standards and through mobile phone technologies and the implementation of server to server links for cross boundary services. In addition the extension of the system to provide on bus audio and visual displays is being considered.

The specification and associated price schedules contained in the Bill of Quantities will therefore provide for both new RTPI System and ongoing maintenance of all system assets, and scope for enhancements to include additional hardware and software. An agreement will apply to the maintenance and fault rectification of system assets during those hours and on those days when buses are running on (364 days per year).

The system should provide both "scheduled" and "real time" bus information and there is also a requirement for robust and flexible sign/system messaging tools.

Technical support and maintenance will be required throughout the operational lifetime of the contract.

During the term of the Contract Reading Borough Council reserve the right to purchase all RTPI services and all associated components and works on behalf of neighbouring Authorities to Reading and Bus Operators operating in Berkshire and neighboring counties to enable the System to operate efficiently and effectively.

II.1.6) **Common procurement vocabulary (CPV)**

48813200, 48813000, 72212670, 48952000, 48810000, 50312610, 72230000, 42961300

II.1.7) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.1.8) **Lots**

This contract is divided into lots: no

II.1.9) **Information about variants**

Variants will be accepted: no

II.2) **Quantity or scope of the contract**

II.2.1) **Total quantity or scope:**

The intention is to award a four year contract to commence in March 2014, followed by a 2 year optional extension, followed by a further 2 year optional extension and a final 2 year optional extension of a total 10 years.

Estimated value excluding VAT:

Range: between 120 000 and 6 000 000 GBP

II.2.2) **Information about options**

Options: yes

Description of these options: The Council reserve the sole right to extend the contract for incremental periods of 2 years up to a total of 6 years after the initial four year contract

Provisional timetable for recourse to these options:

in months: 48 (from the award of the contract), 72 months, 96 months.

Provisional timetable for recourse to these options:

in months: 48 (from the award of the contract)

II.2.3) Information about renewals

This contract is subject to renewal: no

II.3) Duration of the contract or time limit for completion

Duration in months: 120 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1) Conditions relating to the contract

III.1.1) Deposits and guarantees required:

The Contracting Authority reserves the right to require deposits, guarantees, bonds, warranties and other forms of appropriate security.

III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:

As defined in the Tender Documentation.

III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded:

No special legal form will be required. In the case of organisations applying as a consortium or joint venture, full details for each member is required. It will be necessary for each member to sign an undertaking that they shall be jointly and severally responsible for the performance of the contract.

III.1.4) Other particular conditions

The performance of the contract is subject to particular conditions: no

III.2) Conditions for participation

III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if the requirements are met: In accordance with Articles 43 to 51 of Directive 2004/18/EC as amended by S.I. 2007/2157, 2009/2992, 2011/1441 and Regulation 23 of the Public Contracts Regulations 2006 as amended by "The Public Contracts (Amendment) Regulations 2009. Should any of the mandatory exclusion criteria below apply to your organisation, this will result in a Fail:

(a) Conspiracy;

(b) Corruption;

(c) Bribery;

(d) Fraud (including not paying taxes or social security contributions):

(i) the offence of cheating the Revenue;

(ii) the offence of conspiracy to defraud;

(iii) fraud or theft within the meaning of the Theft Act 1968 and the Theft Act 1978;

(iv) fraudulent trading within the meaning of section 458 of the Companies Act 1985 or section 993 of the Companies Act 2006;

(v) defrauding the Customs within the meaning of the Customs and Excise Management Act 1979 and the Value Added Tax Act 1994;

(vi) an offence in connection with taxation in the European Community within the meaning of section 71 of the Criminal Justice Act 1993; or

(vii) destroying, defacing or concealing of documents or procuring the extension of a valuable security within the meaning of section 20 of the Theft Act 1968;

(e) money laundering within the meaning of the Money Laundering Regulations 2003 or Money Laundering Regulations 2007; or
any other offence within the meaning of Article 45(1) of Directive 2004/18/EC as defined by the national law of any relevant State.

III.2.2) Economic and financial ability

Information and formalities necessary for evaluating if the requirements are met: In accordance with Articles 43 to 51 of Directive 2004/18/EC as amended by S.I. 2007/2157, 2009/2992, 2011/1441; and Regulation 24 of the Public Contracts Regulations 2006 as amended by The Public Contracts (Amendment) Regulations 2009.
Minimum level(s) of standards possibly required: As set out in the tender documentation.

III.2.3) Technical capacity

Information and formalities necessary for evaluating if the requirements are met:
In accordance with Articles 43 to 51 of Directive 2004/18/EC as amended by S.I. 2007/2157, 2009/2992, 2011/1441; and Regulation 25 of the Public Contracts Regulations 2006 as amended by The Public Contracts (Amendment) Regulations 2009.
Minimum level(s) of standards possibly required:
As set out in the tender documentation.

III.2.4) Information about reserved contracts

III.3) Conditions specific to services contracts

III.3.1) Information about a particular profession

III.3.2) Staff responsible for the execution of the service

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure

Open

IV.1.2) Limitations on the number of operators who will be invited to tender or to participate

IV.1.3) Reduction of the number of operators during the negotiation or dialogue

IV.2) Award criteria

IV.2.1) Award criteria

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

IV.2.2) Information about electronic auction

An electronic auction will be used: no

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority:

SC124

IV.3.2) Previous publication(s) concerning the same contract

no

IV.3.3) Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 20.12.2013 - 17:00
Payable documents: no

IV.3.4) Time limit for receipt of tenders or requests to participate

13.1.2014 - 12:00

IV.3.5) Date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up

English.

IV.3.7) Minimum time frame during which the tenderer must maintain the tender

in days: 180 (from the date stated for receipt of tender)

IV.3.8) Conditions for opening of tenders

Date: 14.1.2014

Place:

Comittee Services, Reading Borough Council, Civic Center, Reading RG17AE.

Persons authorised to be present at the opening of tenders: yes

Additional information about authorised persons and opening procedure: Cheif Executive or his/her representative, and the Service Head or Project Officer responsible for the invitation of the tenders or his/her representative and where the esstimated value or amount of the tender exceeds GBP 500,000.00 or where a tender is being submitted by an officer of the authority, the leader or Lead Councillor nominated by the Leader.

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: no

VI.2) Information about European Union funds

The contract is related to a project and/or programme financed by European Union funds: no

VI.3) Additional information

To access and download the tender documents go to the South East Business Portal :

www.businessportal.southeastiep.gov.uk

1. Click on the Supplier Registration link in the menu (please note that Officer Registration is for South East local authority officers only).

2. Follow the Supplier Registration Wizard and complete the form. Anything marked with an asterisk (*) is required information.

Refer to the Help box on the right hand side for any areas that are unclear. If that doesn't help and you continue to encounter problems, click the icon on the top right and this will signpost you to the appropriate support, depending on the nature of your query.

Please make sure you do not include a space after your username as this may cause problems when you try to log in and register against opportunities later on.

3. You will be asked to select the goods or services your company supplies. Select from the dropdown list. You may select as many categories as you wish. The portal uses the ProClass categories. ProClass is designed to be a broad categorisation method and as such you may not necessarily find an exact match for the goods or services you supply. You are able to select multiple categories when registering, so it is recommended that you select all those that may provide details of opportunities that your company may be interested in expressing an interest against. Please refer to the Quicklinks box on the homepage for further information about ProClass.

The category you are looking for may not be in the most obvious place to you, for example, look under Facilities & Management Services for categories such as Advertising, PR, Print and Travel. Register under Works - Buildings Maintenance for services such as Asbestos Removal.

You may also remove categories at this stage if you select the wrong one by mistake.

4. Next you will be asked to select the geographical areas and councils you wish to work with. You may select the whole of the south east region, one or more sub region(s), which is our term for county areas, or by

individual council(s) if you only want to work within (a) specific area(s). However many you choose is up to you. The SEBP is free to use regardless of the area(s) you wish to cover.

5. Next you will be asked to agree to the Terms & Conditions and Privacy Policy. This is for your own benefit and you can open up the items to read them before agreeing to them. They are really there to provide you with the assurance that your data will not be shared with any 3rd party.

6. You will see a summary of your registration, which you can amend any part of, by clicking the small edit icon on the right of each box. Once you are satisfied that all of the information is correct, click on 'Submit Registration' button.

You will see the following message:

You have successfully completed all of the registration details

Your application is successful and you will shortly receive the following:

- Email containing your username;
- Email containing your initial password.

If you have expressed interest in an opportunity at the same time as registering you will see an additional bullet point informing you that you will also receive an email to confirm that you have expressed interest in the opportunity.

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures**

Royal Courts of Justice

The Strand

WC2A 2LL London

UNITED KINGDOM

Telephone: +44 2079476000

Body responsible for mediation procedures

Royal Courts of Justice

The Strand

WC2A 2LL London

UNITED KINGDOM

VI.4.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: Reading Borough Council will incorporate a minimum 10 calendar day standstill period at the point information communicated to tenderers. The Public Contracts Regulations 2006 (SI2006 No 5) (as amended) provide for aggrieved parties risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Generally, any within 30 days from the date the aggrieved party knew or ought to have known about the alleged breach. Where the framework Court may order the setting aside of the award decision or order Reading Borough Council to amend any document and may award damages. If into the Court may only award damages or where the contract award procedures have not been followed correctly Contract award to be "ineffective".

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

The Cabinet Office

Correspondence Team, Cabinet Office, 70 Whitehall

SW1A 2AS London

UNITED KINGDOM

Telephone: +44 2072760514

VI.5) **Date of dispatch of this notice:**

11.11.2013