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**United Kingdom-Reading: Real-time passenger information system
2014/S 157-283182**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

Reading Borough Council
Civic Offices
RG1 7AE Reading
UNITED KINGDOM
Telephone: +44 1189372945
E-mail: corporate.procurement@reading.gov.uk
Fax: +44 1189372278

Internet address(es):

General address of the contracting authority: www.reading.gov.uk

I.2) Type of the contracting authority

Regional or local authority

I.3) Main activity

General public services
Environment
Health
Housing and community amenities
Social protection
Recreation, culture and religion
Education

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes
Bracknell Forest Borough Council
Time Square, Market Street
RG12 1JD Bracknell
UNITED KINGDOM
Royal Borough of Windsor and Maidenhead
Town Hall, St Ives Road
SL6 1RF Maidenhead
UNITED KINGDOM
West Berkshire Council
Council Offices, Market Street
RG14 5LD Newbury
UNITED KINGDOM

Wokingham Borough Council
Civic Offices, Shute End
RG40 1BN Wokingham
UNITED KINGDOM

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

Real-time passenger information system (RTPI) supply, installation, commissioning and maintenance contract.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 7: Computer and related services

NUTS code UKJ11

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4) Short description of the contract or purchase(s)

Real-time passenger information system. Passenger information system. Real-time operating system software development services. Public address systems. Information systems. Maintenance of information technology equipment. Custom software development services. Vehicle location system. Award of contract for the supply, installation and commissioning of RTPI system and all associated equipment together with future upgrades and expansion and introducing innovative new technologies and software to RTPI system throughout the life of the contract. Maintenance of RTPI system including upgrading, replacing and relocating existing equipment with all associated software development, services and works.

The Key objectives of the RTPI sub-system and auxiliary components are to:

- migration from the legacy system to the new RTPI system;
- deliver reliable and accurate real time forecasts of bus arrival times at stops;
- convey real time forecast information to on-street display signs reliably and timeously;
- convey real time forecast information to the Purchaser's ODS reliably and timeously, facilitating third party applications, presentation on web;
- incorporate other data, such as weather, news, notices for presentation to the public via displays;
- enable bus priority at signals through the UTMC system;
- provide communication/data to all other RTPI components and neighbouring authorities using RTIG compliant protocols;
- provide a web interface for bus operators to provide operational monitoring outputs for their services;
- provide a comprehensive public transport database for potential future studies and research;
- provide a system which maximises the re-use of the existing on street display screens with a presumption against replacement unless clearly justified and agreed;
- provide an expandable information system to allow future development of the sub-system for the period of the contract should it be required;
- enable statistical analysis of bus running time and schedules.

The core system must be able to track all equipped buses and provide current, historical and predictive journey information and the analysis of data to enable efficient and cost effective public transport operations. The data should be available to the local authorities and bus operators via the world wide web but be secure and maintain privacy between bus operators.

The approach adopted for the re-tendering of the Reading Borough Councils RTPI requirements reflects the Council's current funding position i.e. to refresh and maintain the existing RTPI system at current or higher performance levels but allowing for expansion if funding becomes available in the future.

There is a specific focus being placed upon making RTPI more accessible via open RTIG/SIRI data standards and through mobile phone technologies and the implementation of server to server links for cross boundary services. In addition the extension of the system to provide on bus audio and visual displays is being considered.

The specification and associated price schedules contained in the bill of quantities will therefore provide for both new RTPI System and ongoing maintenance of all system assets, and scope for enhancements to include additional hardware and software. An agreement will apply to the maintenance and fault rectification of system assets during those hours and on those days when buses are running on (364 days per year).

The system should provide both 'scheduled' and 'real time' bus information and there is also a requirement for robust and flexible sign/system messaging tools.

Technical support and maintenance will be required throughout the operational lifetime of the contract.

During the term of the Contract Reading Borough Council reserve the right to purchase all RTPI services and all associated components and works on behalf of neighbouring Authorities to Reading and bus operators operating in Berkshire and neighbouring counties to enable the system to operate efficiently and effectively.

II.1.5) **Common procurement vocabulary (CPV)**

48813200, 48813000, 72212670, 48952000, 48810000, 50312610, 72230000, 42961300

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 880 000 GBP

Excluding VAT

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Quality, sub-criteria included: compliance questions (5 %); technical questions (15 %); system demonstration (10 %). Weighting 30

2. Price — bill of quantities. Weighting 70

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

Contract Ref. No. SC124

IV.3.2) **Previous publication(s) concerning the same contract**

Contract notice

Notice number in the OJEU: [2013/S 219-381340](#) of 12.11.2013

Section V: Award of contract

Contract No: SC124

V.1) **Date of contract award decision:**

10.7.2014

V.2) **Information about offers**

Number of offers received: 4

Number of offers received by electronic means: 0

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

Nimbus Journey Information Limited

Suite 4f and 5f Worth Corner Business Centre, Turners Hill Road, Pound Hill

RH10 7SL Crawley

UNITED KINGDOM

E-mail: keithwillis@nimbusjourneyinfo.co.uk

Telephone: +44 1293887308

Internet address: www.nimbusjourneyinfo.co.uk

V.4) **Information on value of contract**

Initial estimated total value of the contract:

Value: 6 000 000 GBP

Excluding VAT

Total final value of the contract:

Value: 880 000 GBP

Excluding VAT

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

Section VI: Complementary information

VI.1) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

The contract term commenced on 10.7.2014 and will be for an initial period of 4 years, from 10.7.2014 to 9.7.2018, with options to extend, which will be exercised at the sole discretion of the contracting authority, for up to a further three periods of 2 further years each (72 months maximum extension).

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=104570519>

GO Reference: GO-2014814-PRO-5924522

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

VI.3.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: Reading Borough Council has already incorporated a 10 day standstill period at the point the information on award of contract was communicated to all tenderers. The notification provided full information on the award decision. The standstill period, which was for a minimum 10 calendar days, provided time for unsuccessful tenderers to challenge the award decision before the contract was entered into.

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

VI.4) **Date of dispatch of this notice:**

14.8.2014