Accessible Information Standard

Produced by Bracknell Forest Council

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Q. What is the Accessible Information Standard?

A. The Accessible Information Standard is a new mandatory standard that all NHS and publicly funded adult social care services must follow.

Who is it for?

People with a disability, impairment or a sensory loss

The essentials

There are **5** important steps

The aim

People will have information they can understand and the communication support they need.

1 Identify

Ask if people have any information or communication needs, and find out how to meet those needs

2 Record

Record those needs in a set way that is highly visible, using specific definitions

3 Flag

Use alerts or flags to make it clear on the person's file what their needs are, and prompt action to meet those needs

4 Share

Share information about the person's needs with other NHS and adult social care providers

5 Act

Make sure people get their information in an accessible way and have the communication support they need