

Senior Management Structure Chart - July 2016

Chief Executive : STEVE PARROCK

Joint Commissioning Team

Director of Children's Services
ANDY DEMPSEY

Schools

- School Admissions
- School Governing Body Support
- School Transport

Children's Safeguarding

ASSISTANT DIRECTOR:
JACQUI JENSEN

- Children in Need / Child Protection
- Early Education
- Early Help
- Independent Reviewing
- Integrated Youth Support Service
- Multi Agency Safeguarding Hub
- Professional Support to Torbay
- Safeguarding Children Board
- Quality Assurance
- Special Educational Needs & Disability
- Specialist Services
- Virtual Schools / Vulnerable Pupils

Director of Public Health
CAROLINE DIMOND

Public Health Commissioning

- Epidemiology
- Health Improvement
- Health Protection & Infection Control
- NHS Healthcare Services, Advice & Support

Director of Adult Services
CAROLINE TAYLOR

Adult Social Care Commissioning

- Community Engagement
- Healthwatch
- Housing Strategy
- NHS Advisory Service
- Performance Management
- Prevention

(NHS Trust Provider)

- Adult Mental Health
- Adult Safeguarding
- Care Homes
- Commissioning & Contract Management
- Community Alarms
- Community Equipment
- Domiciliary & Day Care
- Learning Disabilities

Special Projects & Innovation (Grant Funded)

- Project Development across the Joint Commissioning Team
- Social Work Innovations Fund Project
- Youth Services Trust Project

Joint Operations Team

Assistant Director of Community & Customer Services
FRANCES HUGHES

Community Services

- Building Control
- CCTV & Corporate Security
- Cemeteries & Crematoria
- Community, Leisure & Transport
- Community Protection
- Conservation
- Corporate Health & Safety
- Culture, Heritage & Events
- Emergency Planning
- Food Safety & Standards
- Geopark
- Highways & Street Scene
- Housing Options
- Housing Standards
- Music Development
- Natural Environment Services
- Safer Communities
- Safety & Licensing
- Theatres, Arts & Museums
- Trading Standards

Customer Services

EXECUTIVE HEAD: BOB CLARK

- Customer Services, Call Centre & Connections
- ICT: Development & Software Support, Operations Support, Data/Telephony, Network, Support, Training, Service Desk & PC Support
- Information Governance
- Library Services
- Print & Post Room
- Revenue & Benefits
- Website Support

Assistant Director of Corporate & Business Services
ANNE MARIE BOND

Corporate Services

- Communications
- Coroner
- Democratic Services & Corporate Support
- Financial Services (including debtors, creditors and internal audit)
- Human Resources
- Information Compliance
- Freedom of Information
- Legal Services
- Local Transport Plan/ Strategic Transport
- Payroll
- Performance, Consultation & Business Development
- Planning Applications, Appeals & Enforcements
- Procurement
- Registrars
- TDA (Commissioning)

Business Services

EXECUTIVE HEAD:
KEVIN MOWAT

- ERTIC (Commissioning)
- Harbour Authority: Port Facilities, Safety of Navigation, Pilage, Harbour Estate Management, Maritime Events, Fishmarket & Byelaw Enforcement
- Parking Services
- Planning Applications, Conservation, Appeals & Enforcements
- Resort Services (Beaches)
- TOR2 (Commissioning)

Joint Ventures & Arms Length Companies

Torbay Development Agency

- (100% ownership)
- Affordable Housing & Planning
- Asset Management
- Business Services
- Economy, Investment & Enterprise
- Facilities Management
- Project Management
- Property Services
- SW Business Centres

English Riviera Tourism Company

- (100% ownership)
- Destination Management Organisation
- Visitor Information Points

Oldway Mansion Management Company Ltd

- (100% ownership)
- Management of Oldway Estate

Careers South West Ltd

- (25% ownership)
- Careers Advice, Information & Guidance
- Support Services for Young People

The PLUS Organisation Ltd

- (25% ownership)
- Employment Services
- Support for Enterprises

TOR2

- (19.99% ownership)
- Maintenance of Highways, Grounds, Parks, Car Parks, Buildings, Council's Fleet
- Management of Household Waste & Recycling Centre (HWRIC) & Waste Transfer Stations
- Out of Hours Call Centre Support
- Street & Beach Cleansing
- Waste & Recycling Collections