

Contract Opportunity Advert

Portal Contract Reference: DN522520
Internal Contract Reference: HAC5720
Contract Title: Integrated Statutory Advocacy Service
Initial Contract Duration: 36 months
Extensions: 2 x 12 months
Estimated Contract Value (including extensions): £1,060,000
Annual Value: £212,000
Deadline for submitting tenders: 06/04/2021
Expressions of interest start date: 05/03/2021

Description:

It is the Council's intention to procure an integrated service that brings together three statutory advocacy services within a single contract, to be delivered by a single provider (or lead provider).

The services in scope are:

- **Independent Mental Capacity Advocacy (IMCA)** (including Deprivation of Liberty Safeguards (DoLS) and Paid Representative) Introduced as part of the Mental Capacity Act, 2005. This gives people who have an impairment, injury or a disability that has meant they are unable to make a specific decision for themselves, the right to receive independent support.
- **Care Act Advocacy (CAA)**
The Care Act, 2014 places duties on local councils to involve people in decisions about their care and support. An advocate helps individuals, understand their choices, and supports individuals on decisions about their care needs.
- **Independent Health Complaints Advocacy Service (IHCAS)**
The Health and Social Care Act 2012 - supports people who want to make a formal complaint about the care and/or treatment they have received using the NHS Complaints Procedure.

Contract Value:

The maximum budget for this service is to be £212,000 per annum on a blended block and spot basis.

TUPE:

There is TUPE applicable to this contract. To receive TUPE data, suppliers must submit the confidentiality agreement fully completed. Please refer to the Invitation to Tender document for further information.

Tender Process:

Bidders should also note that This Tender process has been issued by London Borough of Tower Hamlets on in accordance with the Public Contract Regulations 2015 as amended by the Public Procurement (Amendment etc.) (EU Exit) Regulations 2020 ("the Regulations) Schedule 3 ("Light Touch") services. This Procurement Exercise will therefore be run in accordance with 'the Regulations' as they apply to "light touch" services.

While the Authority is following a process broadly corresponding to an Open Procedure under 'the Regulations' neither that fact nor any other statements, acts or omissions of the Authority in connection with this Procurement Exercise should be taken as indicating that the Authority intends to be bound by the provisions of the 'Regulations' or the general principles to any greater extent than applies by law.

Supplier Feedback:

Following a pre-market engagement held on 5th February 2021, the Council received feedback from suppliers to shape the specifications and the procurement process. The feedback received along with the Council's response is also attached as a document in this tender.

Additional Information:

Organisations that wish to apply for this or any other opportunity are requested to **register** on the London Tenders Portal (www.londontenders.org) where the opportunity documentation will be available for download. Registration is free of charge.

Council is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found [HERE](#) Or via <http://www.towerhamlets.gov.uk/>

If you require any further information please contact the Council via email procurement@towerhamlets.gov.uk quoting the contract internal reference number.