Kingston upon Thames

Supplier Response User Guide

Pro Contract v3

USER GUIDE FOR SUPPLIERS

1. Once you have logged into the system you can find opportunities by clicking Find Opportunities

NB: If you have been invited directly to respond to the procurement opportunity please jump to step 5 below.

Home Find opportunities My activities	My contracts Help ~	supplier_london_72 User Your account Logo
Home		All opportunities 🔻 Search
Home page		
 Activities 	View full screen	 Company details summary <pre>/Edit</pre>
Active Recently added Last viewed		supplier_london_72 company
Please select Go Search	h Go	supplier_london_72 Line 1, Line 2, Town, Northumberland, NE23 1LZ
Disase select a buyer from the drondown an	d click on the 'Go' button	Description
		supplier_london_72 company
 Opportunities 	Find opportunities	 Vendor profile
To search and view all of the latest opportunities ava click on the 'Find opportunities' link above	ailable on the Due North portal, please	Edit vendor profile (0% complete)
		The following aspects of your vendor profile are incomplete or responses given have expired and nee to be reviewed:
		Vendor profile sample
		S Workgroups
		Activities are assigned to workgroups allowing all contacts within a workgroup to work on the activities together
		togener

2. Use the search box to search for the local authority name (e.g. Kingston) or the project title

	ProContract			1 Notifications	
Home	Find opportunities My activities My contracts Help -	supplier_lor	ndon_72 User Yo	ur acc ount - Log ou	ıt
Home > Find Opportunities		A	JI data 🔶	Search	
pportunities					
Varrow your results	Opportunities				
 Portals All 	1 2 3 4 5 13 Next >	Denter	European Obert	Commenciane Cond	Faller and Units
 Categories 	1112-073 - Mental Health Employment Service (1112-073 - Mental Health	Islinaton	n3/12/2011	31/07/2017	N/A
There are O categories selected	Employment Service) 271 15 Celf Drive Vehicle Hire (271 15 Celf Drive Vehicle Hire)	ECOO	22/05/2015	21/01/2016	NIA
Add new category	- 3167 16 Help to Live at Home Service (3167 16 Help to Live at Home Service)	ESPO	30/04/2015	31/12/2015	N/A
 Regions There are 0 regions calested 	6 Day Nurseries (6 Day Nurseries)	Wirral Borough Council	25/04/2013	01/09/2016	N/A
Add new region	ABANDONED CP1016-14 Bovey Tracey to Newton Abbot Path - Stover Canal (ABANDONED CP1016-14 Bovey Tracey to Newton Abbot Path - Stover Canal)	Devon County Council	21/05/2014	30/09/2019	N/A
 Keywords 	Amey Demo DPS test (Advertise opportunity on portal)	Buckinghamshire County Council	23/10/2015	23/10/2017	N/A
 Expression date Start date 	Annual Maintenance & Servicing of Communal Boller Plant Including Responsive Repair Call Out Service within the Bolton Area (Annual Maintenance & Servicing of Communal Boller Plant Including Responsive Repair Call Out Service within the Bolto Area)	Bolton at Home n	20/01/2015	28/03/2016	N/A
dd/mm/yyyy dd/mm/yyyy	Bridgefield, Stockport Construction (Bridgefield, Stockport Construction)	Stockport Metropolitan Borough Coupeil	10/07/2014	30/09/2017	N/A
Start date End date	Children Services (Children Services)	Wirral Borough Council	25/03/2013	08/08/2023	N/A
dd/mm/yyyy dd/mm/yyyy	Claire - DPS Testing (Advert)	Dorset County Council	21/10/2015	04/10/2020	£450,000.00
Reset Update	1 2 3 4 5 13 Next >	Council	610201712	04/10/2020	±430,000.00

3. Click on the opportunity you are interest in



4. Click Register interest in this opportunity



5. This opportunity will now be listed under the 'My activities' tab. Click on **My** activities

>> TENDERS PORTAL	ProContract	Notifications
Home Find opportunities	My activities My contracts Help -	supplier_london_72 User Your account Logout
Home > Find opportunities > Advert step		
Ad∨ert step		Return to find opportunities
Main contract details		Expression of interest registered
Opportunity Id DN5995736 Title Advert step Categories 85100000-0 - Health	services	Date 09/12/2015 11:11:51 Workgroup supplier_london_72 workgroup
Region(s) of supply Outer London		Expression of interest window
Estimated value £174,000.00 Keywords		From 14/10/2015 11:00 to 16/12/2015 10:30 Register interest in this opportunity
Key dates		Contact details
Estimated contract dates Start date 12/07/2016	End date 04/03/2017	Buyer The Royal Borough of Kingston upon Thames Centact Paul Freeman Email paul freeman@kingston.gov.uk Telephone 020 8547 5181 Address Guildhall Kingston
		Greater London KT1 1EU United Kingdom
		No attachments

6. If no opportunities are listed, select a buyer from the options on the left and click **Update**

Sourcing solutions	Contract	Notifications
Home Find opportunities	My activities My contracts Help -	supplier_london_72 User Your account Logout
Home > My activities		All data 🔹 Search Go
My acti∨ities		
Narrow your results	Active activities Archived activities Last	viewed activities
Buyer The Royal Borough of Kingston upon Thames	Please select a buyer from the narrow resu	ults panel and click on the 'Update' button
✓ Event type ✓ All RFx		*
 Status Al New action Update 		

7. You can also use the search box to search for the opportunity. Type a search term in the box and click **Go**

Sourcing solutions Pro	Contract			3 Notifications
Home Find opportunities	My activities My contracts	Help - sup	plier_london_72.8ser Yo	ur account Log out
Home > My activities			All data 🔹 Search	Go
My acti∨ities				
Narrow your results	Active activities Archived activ	ities Last viewed activiti	les	
 Buyer 	1 2 3 Next>		Actions	- •
upon mames	Buyer The Boyal Borough of	C Title ~	Current event 0	Event deadline 🗘
✓ Event type	Kingston upon Thames The Royal Borough of	Publisher of a title	Publisher of a title	25/11/2015
RFx	Kingston upon Thames The Royal Borough of	Cleaning Services 2 (test v3)	Cleaning Services 2 (test v3)	11/11/2015
	The Royal Borough of Kingston upon Thames	EU Procument	EU Procument	09/12/2015
• All	The Royal Borough of Kingston upon Thames	football sessions (MA)	football sessions (MA)	26/11/2015
New action	The Royal Borough of Kingston upon Thames	ITT Supplier Response Test	ITT Supplier Response Test	31/12/2015
Update	The Royal Borough of Kingston upon Thames	<u>Kingston library</u> <u>refurbishment JM</u>	Kingston library refurbishment JM	26/11/2015
	The Royal Borough of Kingston upon Thames	Kingston Train Station Modernisation project (test)	Kingston Train Station Modernisation project (test)	09/10/2015
	The Royal Borough of Kingston upon Thames	Library Refurbishment (MN)	Library Refurbishment (MN)	26/11/2015
	Kingston upon Thames	Major non-OJEU example	Major non-OJEU example	23/10/2015
	1 2 3 Next >			4

8. Once you have found the opportunity click on the blue link to open

due P north sourcing solutions	roContract ought to you by
Home Find opportunities	My activities My contracts Help - supplier_london_72 User Your account Logout
Home > My activities	All data 🔻 litt Gr
My activities	
Narrow your results	Active activities Archived activities Last viewed activities
 Buyer The Royal Borough of Kingston 	Actions
Event type	Buyer Current event Event deadline The Royal Borough of Kingston Tost Upon Thames Thames Tost
✓ All ■ RFx	the Royal Borough of Kingston torseton (for any upon Thames torseton (for any refurbishment 3M refurbishment 3M refurbishment 3M
Status All New action	
Update	

9. This view will show the respond by date and the messaging function for communicating with the buyer. To view the questions and attachments and begin your response, click on **Start**



10. You will now see an overview for the procurement opportunity.

Click Start my response to begin your response

	ProContract (a) Notifications
Main details –	Home Find opportunities My activities My contracts Help - supplier_london_72 User Your account Logout
title, description	tome > My activities > ITT Supplier Response Test
and deadline	The Royal Borough of Kingston upon Thames - ITT 5138909 Time remaining
	Main details • Main details 22 1 36 10 Days Hour Minutes Seconds
	Title: ITT Supplier Response Test Respond by: 31 December 2015 Description: 13:00:00
Evaluation	Messaging
criteria/questions	Conditions You have 0 unread message(s). View messages
sets	Generic Terms and Conditions (ITT)
 the evaluation questions and 	Cuestions Cuest
attachments are	Title Mandatory Online Internal No longer wish to respond
included in these sets.	Invitation to Tender Open Below EU Threshold 48 49 0 Price evaluation 1 1 0 You have not yet started your response.

11. This system now guides you through the response wizard. Click Continue

du no sourci	e rth ng solutio	ons	ProContrac brought to you by	t due north:						Notifications
Home	Find o	opportunities	My activities	Му со	ontracts	Help ~			supplier_london_74 Us	er Your account Logout
Home > My	activities	ITT Supplie	r Response Test > IT	Supplier I	Response Te	st > Creat	e ITT response			
Create I	TT res	sponse								
1 Det	ails (2	2 Additio	nal information	3 Qu	estion set	s 4	Attachments	s	5 Terms & conditio	ns
Response	referen	ce: 1058640	13							
Welcome b	the ITT r	esponse wiz	ard.							
The wizard	will assist	you with the	completion of your re	sponse.						
You will be step, or 'Ba	presenteo ick' to retu	d with a num Irn to the pri	oer of different steps f or step or 'Cancel' to	o complete xit the wiz	e. Once each ard.	step has	been completed	you ca	can click the 'Continue' but	con to proceed to the next
After the co	mpletion	of each step	, the response inform	tion enter	ed will be sav	/ed as a d	aft, which will al	low you	ou to resume the response	at a later date if required.
Once all th	e steps ha	ave been cor	npleted and all manda	tory respo	inse criteria h	ave been	met, you will be	asked	d if you wish to submit your	response.
If you agre as you can	e to submi not be gu:	it your respo aranteed tha	nse, you will receive a t your response has t	confirmati een receiv	ion receipt en ved.	nail. Pleas	e note, if you do) not re	receive the confirmation err	ail please contact support
Continue	Reset	Cancel								

12. Add your own references and additional information if required. Click Continue

💙 Details 🛛 🕻	2 Additional information	3 Question sets	4 Attachments	5 Terms & conditions	
Supplier reference (o	ptional) 🕜				
Descent information					
Response information	i (optional) 🤝				
Additional comments	(optional) 😮		Î.		

13. You can now view the question sets. Often there will be two questions sets – one containing mandatory sections and quality questions and one containing price questions. Click on Edit response to view the question set

ProContract brought to you by dotted	1 Notifications
Home Find opportunities My activities My contracts He	lp ~ supplier_london_74 User Your account Logout
Home > My activities > ITT Supplier Response Test > ITT Supplier Response Test >	Create ITT response
Create ITT response	
Details Additional information Guestion sets	4 Attachments 5 Terms & conditions
Title	Action Progress
Invitation to Tender Open Below EU Threshold	Edit response
Price evaluation	Edit response
Continue Reset Cancel Back	

14. The questions will be listed in their sections. Look at the key to see which questions have been answered or are still awaiting a response.

Attachments relevant to the procurement, such as the Invitation to Tender, Specification and Conditions will be attached under the **Public attachments** section.



15. Click Answer question to add a response

rrangement involving the use of ignificant Subcontractor(s).			
• 17 Certificate as to Collusion a	nd Complete	section s	Section weight: 0.00%
17.1 Please ensure that the attached form is completed by the applicant or where relevant, the Lead Applicant and each consortium member/Significant Subcontractor.	0.00%	Answer question	•
─ 18 Form of Tender	Incomplete	section	Section weight: 0.00%
18.1 Please ensure that the attached form is completed by the applicant or where relevant, the Lead Applicant and each consortium member/Significant Subcontractor	0.00%	Answer question	
9 19 Method Statements	Incomplete se	ction Se	ction weight: 100.00%
19.1 Please describe how you would provide service X	50.00%	Answer question	•
19.2 Please provide details of your organisation's approach to Y	30.00%	Answer question	•
- gamma	20.00%	Answer question	-

Complete the response and click **Save and close**

ProContract brought to you by define		1 Notifications
Home Find opportunities My activities My	contracts Help ~	supplier_london_74 User Your account Logou
		Show more information
Form of Tender Question 1 of 1		
Question		Weight
Please ensure that the attached form is completed by the appli and each consortium member/Significant Subcontractor	cant or where relevant, the Lead App	licant 0.00 %
REFUSAL TO GIVE THIS DECLARATION AND UNDERTAKING SUBMISSION WILL NOT BE CONSIDERED	WILL MEAN THAT THIS TENDER	Help
		This question is mandatory
Answer	Flag question for rev	view Use the attachment function provided to upload the completed form(s).
No attachments		
Add attachment		Question attachments
save and previous Save and frexious		

16. Click back to return to the question sets overview



17. Click on the other question sets and complete as per steps above.

ProContract brought to you by dorth?	Notifications	
Home Find opportunities My activities My contracts Help	supplier_london_74 User Your account Logout	
Home $ ightarrow$ My activities $ ightarrow$ ITT Supplier Response Test $ ightarrow$ ITT Supplier Response Test $ ightarrow$ Cr	reate ITT response	
Create ITT response		
Details Additional information 3 Question sets	4 Attachments 5 Terms & conditions	
Title	Action Progress	
Invitation to Tender Open Below EU Threshold	Edit response	
Price evaluation	Edit response	
Continue Reset Cancel Back		

18. Once all questions sets have been completed the progress bars will show as full. Click **Continue**

due ProCo sourcing solutions	ntract you by not the		1 Notifications
Home Find opportunities My ac	ivities My contracts Help ~	supplier_london_74 Use	r Your account Logout
Home > My activities > ITT Supplier Response T	est > ITT Supplier Response Test > Create ITT response		
Create ITT response			
Vetails Vetails Additional inform	ation 3 Question sets 4 Attachmen	ts 5 Terms & condition	ns
Title	Ac	tion Pro	ogress
Invitation to Tender Open Below EU Threshol	e Ed	t response	
Price evaluation	Ed	t response	

19. If you have any additional attachments to include in your response add them in the attachments section.

Once complete click Continue

ProContract	
Home Find opportunities My activities My contracts Help - supplier_london_74 User Your account Logor	1
Home > My activities > ITT Supplier Response Test > ITT Supplier Response Test > Create ITT response	
Create ITT response	
Details Additional information Question sets Attachments 5 Terms & conditions	
No attachments Add attachment	
Continue Rese Cancel Back	

20. Confirm if you accept the Terms & Conditions.

Once complete click Finish

due north sourcing solutions	ProContrac brought to you by	t hortis			1 Notifications
Home Find opp	ortunities My activities	My contracts	Help ~	supplier_london_74 User	Your account Logout
Home > My activities > IT [*]	T Supplier Response Test > ITT	Supplier Response Test	> Create ITT response		
Create ITT respo	onse				
✓ Details	Additional information	Question sets	Attachments	5 Terms & condition	S
Please follow the link to r	read the terms and conditions				
Accept					
Decline					
	N. Pools				
Finish Reset Cance	Васк				

21. Once you have completed your response click Submit response.

You can edit and resent your response up until the deadline

DUC Sourcing solutions ProCon	tract		1 Notifications
Home Find opportunities My activ	ities My contracts	Help ~	supplier_london_74 User Your account Logout
Ny response		105864013 Draft	<u>≤Back to summary</u>
Additional information Supplier reference:		🖌 Edit	Respond by: 31 December 2015 13:00:00 22 1 2 26 Days Hour Minutes Seconds
Terms & conditions - Accepted Generic Terms and Conditions (ITT)		Decline	Response contros: Submit response
Sevaluation criteria/question sets			Submission checklist
Title Invitation to Tender Open Below EU Threshold Price evaluation	Action Progression Edit response Image: State Sta	55	Terms & conditions Evaluation criteria/question sets
- Attachments			Audit history View audit history
No attachments			