

TORBAY COUNCIL

Appendix F

It is to be noted that the following Legislation, Regulations, Guidance, policies and procedures are applicable across all Lots as specified within the Specification.

Legislation, Regulation and Guidance

A1.1 The Service will be delivered in line with Torbay Council strategic priorities and procedures and in accordance with statutory policies, guidance and frameworks.

This list is indicative for guidance only and is not exhaustive and is subject to change:

- a) Care Standards Act 2000
- b) Health and Social Care Act 2012
- c) Children Act 1989, 2004, 2014
- d) Care Planning, Placement and Case Review (England) Regulations 2010
- e) The Children Homes Regulations 2015
- f) Looked After Children (Miscellaneous Amendments) Regulations 2013
- g) Sufficiency Statutory Guidance 2010
- h) Children and Families Act 2014
- i) Working Together to Safeguard Children 2018
- j) United Nations Convention on the Rights of the Child (Article 12)
- k) Homeless Reduction Act 2017
- l) Homelessness (Suitability of Accommodation) (England) Order 2012
- m) Health and Safety at Work Act
- n) Equality Act 2010 amended 2016
- o) The Data Protection Act 2018
- p) Public Services (Social Value) Act 2012
- q) Freedom of Information Act 2000
- r) The Counter Terrorism and Security Act 2015 (Prevent Duty)
- s) Torbay Council Children and Adult Social Care Procedures and Thresholds
- t) South West Child protection Procedures
- u) MCA and Deprivation of Liberty Safeguards
- v) Torbay Corporate Parenting Strategy

Policies and Procedures

Policies and Procedures

A1.2 The Provider must have comprehensive policies, procedures and protocols covering the following areas:

- a) Safeguarding policy and procedures for Children and Adults

- b) Whistleblowing policy
- c) Placement admission and support planning and review
- d) Risk assessment and risk management
- e) Child and Young person Sexual exploitation and Criminal exploitation
- f) Radicalisation
- g) Substance Misuse
- h) Missing
- i) Health and Safety
- j) Infection Control (including COVID- 19)
- k) Serious incidents
- l) Fire procedures
- m) Equality and Diversity
- n) Compliments and complaints
- o) Bullying and Harassment
- p) Positive Behaviour Support
- q) Record keeping
- r) Visitors Policy
- s) Business Continuity
- t) Data protection, Confidentiality and Information Security
- u) GDPR
- v) Safer Recruitment and Selection
- w) Induction and training
- x) Supervision
- y) Performance Appraisal
- z) Grievance
- aa) Disciplinary and Performance Management