## HR Requirements (including time and attendance)

| No.                                | Requirement   | Essential (E)<br>Desirable<br>(D) | Compliant | Non<br>compliant | A brief description of how you would meet the essential requirements |
|------------------------------------|---|-----------------------------------|-----------|------------------|--|
| 1.                                 | System/Dashboard Set Up     Ability to facilitate single sign in     Browser viewable in real time across different devices e.g. desktop, tablet, laptop and mobile     Browser viewable on different operating systems e.g.  | E                                 |           |                  |  |
|                                    | Windows, Android, IOS - Easily customised e.g. for partnership branding   |                                   |           |                  |  |
| 2.                                 | Ability for access at various permission levels dependant on role / user/ multi-level security, e.g. End User Self-Service Access, Professional User Views     Ability for different types of access e.g. editing/ viewing/reporting information/application management   | E                                 |           |                  |  |
| 3.                                 | Ability to upload existing records/existing data transfer into the system from various formats/applications: e.g. scanned paper files, digital formats, document library  | E                                 |           |                  |  |
| <ol> <li>4.</li> <li>5.</li> </ol> | Document management system (DMS) included within the system containing functionality to:  - Search, Print & Save to document library - Ability to apply retention & disposal criteria to information & documentation held - DMS security dependent upon user  Legislative / statutory HR updates provided and tested by the | E                                 |           |                  |  |

|    | supplier before the effective date, to include any  |   |  |  |
|----|---|---|--|--|
|    | legislative/national policy requirements specific to local  |   |  |  |
|    | government/the public sector  |   |  |  |
| 6. | Standard user friendly HR reports built into the system including:  | Е |  | Please supply a list of standard HR reports that are built into the system |
|    | <ul> <li>All Job data, Salary/Grade/Position</li> <li>Appraisals/Supervisions/CPD</li> <li>Time &amp; attendance reporting, including Absence &amp; Leave</li> <li>All demographics, including Equal Opportunity reporting</li> <li>Employee life cycle reporting, including Starters &amp; Leavers, Turnover &amp; Retention, Appraisals &amp; Supervisions, Professional Registration Management and DBS checks</li> <li>Structure charting, including Budget Data, Post Headcount, Grade &amp; FTE, Positions &amp; Vacancies, Employees, Agency/Contingent Workers and Temps</li> <li>Dashboard functionality – providing a suite of changeable data to managers, e.g. absence trends, turnover, budget</li> <li>Ability to show report trending (compare data over time periods) and benchmarking (show DCC standards against national standards)</li> <li>Accessibility to reports based on users role permission level</li> <li>Ability for reports to run at different levels e.g. by employee, team summary, organisation level</li> </ul> |   |  |  |
| 7. | Report wizard functionality:  | Е |  |  |
|    | <ul> <li>Ability to customise, create, print, archive &amp; share reports within a users permission settings</li> <li>Agility for report trending (over time) &amp; benchmarking (against agreed standards)</li> </ul>  |   |  |  |

|    | Functionality for reports to provide summary, grouped & detailed data on any given criteria   |   |  |
|----|---|---|--|
| 8. | Detailed Personal Information to include:  - Name & Titles - Address, Telephone numbers & e-mail addresses - Date of birth - NI Number - Unique employee id number - Continuous service dates/LG dates/Teachers aggregated service dates/Break in Service - Person type, e.g. Contingent worker, employee, member, Agency, Apprentice - Next of kin - Equal Opportunity fields including Disability, Gender, etc Professional Registrations & DBS checks - Work Permit (EU nationals)/Spouses Visa, Nationality - Employee case management data, e.g. Disciplinary, Grievance, OHU referrals - CPD/Qualifications/Training Records - Absence, Leave and Flexitime records - Upload documents/attachments to personal information section  Agility to include further personal information | E | Please supply a list of standard Personal Information fields built into the system   |
| 9. | Detailed Assignment Information to include:   | E | Please supply a list of standard Assignment Information fields built into the system |

|     | <ul> <li>Manager/supervisor</li> <li>Induction, Probation, Appraisals &amp; Supervisions</li> <li>Employment Status e.g. Permanent/Temporary/Casual, etc.</li> <li>Expenses &amp; Benefits e.g. travel claims, first aid allowance etc.</li> <li>Appraisals &amp; supervisions</li> <li>Ability to hold multiple assignment information for a given person</li> <li>Upload documents/attachments to assignment information section</li> </ul> |   |  |   |
|-----|---|---|--|---|
|     | Agility to include further assignment information   |   |  |   |
| 10. | Ability for HR data to be managed/updated by all users as role applicable: for example,  - Employees – change of personal details, names, contact details, next of kin, bank details, etc Managers – absence logging, leave approval, CPD management, reporting, etc HR Professional Users – Grievance, Disciplinary & Absence case management, reporting, policy updates and storing, etc Business support/administration – Reporting        | E |  |   |
| 11. | HR data and workflow processes fully integrated with payroll  | E |  |   |
|     | processes   |   |  |   |
| 12. | Ability for the HR system/application to integrate with pre-<br>existing systems e.g. Finest, Recruit 5, ITRIS, CRM, IMASS  | E |  |   |
| 13. | Standard HR processes built into system (with workflows) – including  - Recruitment - Appraisals/supervisions - Training/CPD incl. apprenticeship qualifications & professional registration  | E |  | Please add detail against the listed processes as to whether the requirement is met by your system or an add-on option. Also include details of any other processes included as standard. |

|     | Approach Lagra / Flore Lagra / Ethan also are                          |   |   |   |   |
|-----|--|---|---|---|---|
|     | - Annual leave/ Flex leave/ other absences                             |   |   |   |   |
|     | - Sickness absence incl. Occupational Health                           |   |   |   |   |
|     | - Expenses/mileage claims  |   |   |   |   |
|     | - Contractual changes  |   |   |   |   |
|     | <ul> <li>Maternity / paternity/ adoption</li> </ul>                    |   |   |   |   |
|     | - Flexible working Requests  |   |   |   |   |
|     | - Agency workers/ Apprenticeships                                      |   |   |   |   |
|     | - Discipline & Grievance Processes                                     |   |   |   |   |
|     | - Leavers incl. death in service, redundancies, TUPE                   |   |   |   |   |
|     | - Restructures   |   |   |   |   |
|     | - Starters incl. TUPE, DBS checks, Probation                           |   |   |   |   |
|     | Otariors moi. For E, DDO checks, Frobation                             |   |   |   |   |
|     | Workflow process integrated with Outlook to allow for email            |   |   |   |   |
|     | functionality/notification   |   |   |   |   |
| 4.4 |  | - |   |   |   |
| 14. | Workflow process wizard:   | E |   |   |   |
|     |  |   |   |   |   |
|     | The ability to amend the standard processes and                        |   |   |   |   |
|     | workflows within the system, e.g. changing the                         |   |   |   |   |
|     | standard absence process   |   |   |   |   |
|     | <ul> <li>Ability to add/initiate/create additional Devon CC</li> </ul> |   |   |   |   |
|     | specific workflows   |   |   |   |   |
|     | <ul> <li>Create task specific and summary workflows</li> </ul>         |   |   |   |   |
|     | <ul> <li>Delegate workflow permissions based on an end</li> </ul>      |   |   |   |   |
|     | users access   |   |   |   |   |
| 15. | Standard alerts built into system – including:                         | E |   |   | Please add detail against the listed alerts as to   |
|     | Clamaara arono samembo system misisaanigi                              | _ |   |   | whether the requirement is met by your system or    |
|     | - Contract end date, e.g. fixed term, secondment etc                   |   |   |   | an add-on option. Also include details of any other |
|     | - Professional Registration Expiry                                     |   |   |   | alerts included as standard.                        |
|     | Overdue Appraisal/ Probation Review                                    |   |   |   | aiorts moladed as standard.                         |
|     | - DBS check  |   |   |   |   |
|     |  |   |   |   |   |
|     | - Absence triggers   |   |   |   |   |
|     | - Market supplement reviews  |   |   |   |   |
|     | - The ability to create/delete/edit alerts as required                 |   |   |   |   |
|     | Alert process integrated with Outlook to allow for email               |   |   |   |   |
| L   | 1 / nort process intogration with outlook to allow for official        | I | l | l |   |

|     | functionality/notification   |   |  |   |
|-----|--|---|--|---|
| 16. | Alert process wizard:     The ability to amend the standard alerts within the system     Ability to add/initiate/create additional Devon CC specific alerts  | Е |  |   |
| 17. | Policy documentation zone (similar to GAP):  - Houses all HR policies, procedures & associated eforms - Accessible by all user types, with actions set at appropriate permission levels to perform, searching, viewing, editing, creation, deletion of policies/e-forms - Functionality for auto-population of e-forms and the trigger of associated system workflow processes and system data population  | D |  |   |
| 18. | <ul> <li>HR Advisor Case Management</li> <li>HR Advisor and Manager to access and manage case information in regards to a conduct or capability issues, absence or redeployment activity, etc.</li> <li>Supporting evidence can be attached, searched, edited &amp; stored</li> <li>Configurable workflow processes and alerts to complement case management in regards to disciplinary, grievance, absence, OHU referrals restructures redeployment procedures etc.</li> <li>Ability for meetings to be populated in Outlook calendar if accepted (Outlook integration)</li> <li>Historical information held on cases at employee level</li> <li>Search previous investigations by type to help consistency, guidance and learning</li> <li>Search for appropriate vacancies &amp; training across</li> </ul> | E |  | Please add detail against the listed requirements as to whether this functionality is met by your system or an add-on option. |

|     | DCC - Reporting functionality e.g. outcomes, reasons, complimentary trigger reports/alerts etc Link to Employment law, forms, policies, procedures, pensions schemes - Interactivity functionality e.g. Instant messaging, automated case updates, knowledge management building, FAQs - Ability to transfer existing data to system  Agility of functionality to develop further to meet business needs  |   |   |
|-----|---|---|---|
| 19. | <ul> <li>Functionality specific to helpdesk needs e.g. user customer/caller &amp; case information, call logging, filtering &amp; recording.</li> <li>Helpdesk activity integrated with casework records via associated workflow activity/triggers.</li> <li>Linked to policy and e-form library, with live chat functionality</li> <li>Ability to upload and store documentation for knowledge management</li> <li>Reporting functionality, on helpdesk activity to provide performance statistics and graphs with ease</li> <li>Ability to transfer existing data to system</li> </ul> Agility of functionality to develop further to meet business needs | D | Please add detail against the listed requirements as to whether this functionality is met by your system or an add-on option. |
| 20. | Appraisal/Supervision/Probation Management  - Appraisal & Supervision forms stored within the system, with links to applicable policies, & with appropriate permissions set for users to search, view, save & edit form information   | D | Please add detail against the listed requirements as to whether this functionality is met by your system or an add-on option. |

|     | <ul> <li>Workflow/alert processes to manage regular supervisions &amp; appraisals &amp; the Annual Employment Declaration Process</li> <li>Workflow process to manage the probation/induction period e.g. extension, completion, etc.</li> <li>Integration with other systems e.g. supervision meetings to be populated in Outlook calendar</li> <li>Complimentary Reporting Functionality, at individual summary and grouped data levels</li> </ul> Agility of functionality to develop further to meet business needs   |   |   |
|-----|---|---|---|
| 21. | <ul> <li>CPD records held within the system with the ability to search, upload, view, edit &amp; attach documentation</li> <li>Ability for staff to request and manage their training bookings and needs through a self service workflow process integrated with other programmes/applications e.g. Outlook calendar bookings, policy links, etc.</li> <li>Training catalogue stored/editable and searchable with real time information held on course details and pre and post training materials</li> <li>Workflow processes to manage course bookings and completion e.g. automation of joining instructions, certificates, course evaluation, budget charging &amp; course cancellation processes</li> <li>Links to Digital Apprenticeship Service (DAS) account and national apprenticeship training search facility, to enable the identification and management of apprenticeship qualifications training</li> <li>Workflow process to manage NQSW completion of training for first year in employment</li> <li>Workflow process to manage professional</li> </ul> | D | Please add detail against the listed requirements as to whether this functionality is met by your system or an add-on option. |

|     | registration renewal - Complimentary Reporting Functionality, at individual summary and grouped data levels  Agility of functionality to develop further to meet business needs   |   |   |
|-----|---|---|---|
| 22. | <ul> <li>Absence Management</li> <li>Ability for a user to log a sickness absence against an individual for a particular assignment (system recognition of working hours/pattern)</li> <li>To include Absence Reason, Start and Estimated end dates, ability to attach Self Certifications/Doctor Letters/OHU referrals/Return to work letters etc.</li> <li>Alerts to prompt managers and HR Advisors when absence triggers have been met or certification required</li> <li>Ability for automatic triggers to alert managers and employees to hold return to work meetings with integration with Outlook Calendar</li> <li>Access for managers, employees, administrators and HR Advisors to view and edit absence data</li> <li>Full absence Reporting functionality, to include lost days to absence at person/role/ organisation level &amp; lost time rate (%). Reasons for absence, Rates of OHU referral etc.</li> </ul> Agility of functionality to develop further to meet business needs | E | Please add detail against the listed requirements as to whether this functionality is met by your system or an add-on option. |
| 23. | Time and attendance  - System to hold working hours and patterns for all - System able to monitor and calculate annual leave entitlement and availability for all employees including part-time workers, casuals, agency workers  | D | Please add detail against the listed requirements as to whether this functionality is met by your system or an add-on option. |

|     | etc.  - Ability for users to view their leave entitlement (year total & amount available), request leave and managers approve annual leave, Flex leave and unpaid leave requests.  - Integration with Outlook calendars to auto-populate approved leave and view leave others are taking  - Ability to monitor/log hours worked and flexi time generated with time triggers that generate time off e.g. 7.24 hours of flexi = 1 flexi day  - Ability to hold and view a full history by individual of all annual leave, flex leave and unpaid leave requested (both accepted and rejected)  - Reporting functionality by organisation in regards to time and attendance, allowing managers to view information by team if required  Agility of functionality to develop further to meet business needs |   |  |   |
|-----|--|---|--|---|
| 24. | <ul> <li>Catalogue of all Job Descriptions, with view and edit access, import and export capabilities</li> <li>Job Evaluation Library to include, job families, schemes, panels, scores, matching and relevant eforms for completion</li> <li>Workflow process to add a new job description integrated with job evaluation criteria and assessment process</li> </ul>  | D |  | Please add detail against the listed requirements as to whether this functionality is met by your system or an add-on option. |
| 25. | Ability for full workflow process for new starters – fed from the recruitment system to populate the person & assignment forms, auto-generate the issues of contract, trigger alerts for appointment requirements,   | Е |  |   |

|     | e.g. DBS checks, references, signed contract returned etc.  - Workflow process to prompt managers/administrators to set up IT access, probation provisions, induction, training, smart card access etc.  - Ability to Report on number of new starters by organisation/job role in a given time frame, missing appointment data etc.  Agility of functionality to develop further to meet business needs  |   |  |   |
|-----|---|---|--|---|
| 26. | - Ability for full workflow process for leavers/transfers, to include, e-forms to payroll to end employment & issue applicable remuneration & documentation - Workflow process to prompt managers/administrators to remove smart card access, computer access etc Vacancy management workflow process - Ability to report on staff turnover, vacancies, TUPE, leaving reasons, length of service etc.   | E |  |   |
| 27. | - DBS Workflow process on recruitment of new starters ensuring satisfactory pre-employment checks & valid DBS prior to commencing role - Ability to hold documentation & evidence in regards to DBS at person level, search, archive, edit & view - Links to applicable Managing Disclosure policies, eforms e.g. DBS2 & the DBS website, Adult First & Child Barred Lists portal Workflow Process for rechecking individuals in roles requiring valid DBS checks when transferring to a new position within DCC - Workflow process for rechecking an employees DBS | Е |  | Please add detail against the listed requirements as to whether this functionality is met by your system or an add-on option. |

|     | as a result of a break in service exceeding 3 months e.g. sickness, maternity leave etc Reporting capability in regards to DBS checks performed on recruitment, transfer & rechecking. Positions requiring standard and enhanced checks etc.  Functionality in regards to DBS management to accommodate employees and agency workers/contractors  |   |   |
|-----|---|---|---|
| 28. | Work Structure Information  Ability to manage all aspects of work structure information,  - Movement/deletion/insertion/transfer of organisations/ positions/jobs/grades/budgets  - Workflow processes for structural maintenance e.g. alerts for broken hierarchies  - Easily identifiable and non-selectable eliminated structural information e.g. positions, organisations  - Reporting capability in regards to all aspects of work structure information, to include differing timeframes   | E |   |
| 39. | <ul> <li>Professional Registration Management</li> <li>Workflow process on recruitment of new starters ensuring satisfactory pre-employment checks &amp; valid Professional Registration prior to commencing role</li> <li>Ability to hold training documentation &amp; evidence in regards to obtainment of professional registration at person level. Search, archive, edit and view</li> <li>Links to a catalogue of training available to help achieve registration renewal</li> <li>Links to applicable Managing Professional Registration policies, e-forms and websites e.g. HCPC.</li> <li>Workflow Process for rechecking individuals in roles requiring a valid professional registration when</li> </ul> | E | Please add detail against the listed requirements as to whether this functionality is met by your system or an add-on option. |

| <u> </u>  |  | <del>,</del> |
|---|--|--------------|
| transferring to a new position within the organisation,             |  |              |
| or following a break in service/long period of absence              |  |              |
| from job role   |  |              |
| <ul> <li>Workflow Process to complement the renewal of</li> </ul>   |  |              |
| professional registration management with                           |  |              |
| automated triggers to management/administrators                     |  |              |
| and employees to begin the renewal process and                      |  |              |
| update their personal details once renewal complete.                |  |              |
| To include alerts for those close to expiry                         |  |              |
| <ul> <li>Reporting capability in regards to professional</li> </ul> |  |              |
| registration management e.g. dates of expiry,                       |  |              |
| positions requiring professional registration etc.                  |  |              |
|   |  |              |
| Functionality in regards to Professional Registration               |  |              |
| management to accommodate employees and agency                      |  |              |
| workers/contractors.  |  |              |