



Soft Market Testing (2)

Adult Social Care Care Charging Software

The London Borough of Hackney is currently reviewing care charging in line with the Government's new Social Care policy reforms on Care Charging and the financial cap.

As part of this work we need to be able to supports people going through the process of financial assessments for care. Currently we do this manually using paper based assessments and we are looking for a web-based system that will allow residents to remotely complete their own assessments.

We are seeking companies which have solutions that will support this ambition.

Features required:

- Accurate and transparent financial assessment calculations
- The ability for residents to use a web based system to complete financial assessments using a variety of media including mobile and web-based access
- Based on Care Act principles
- Supports strength based approaches
- Can or will meet the requirements and challenges of the new Adult Social Care Care charging reforms
- Compatible with Mosaic Adult social care solution
- Meet the needs of all groups of clients including older adults; people with LD; Mental health and Brain injuries
- Must have accessible user interface

We wish to test the market and find out what solutions are available and on the market to help inform our future tender processes.

Registering an interest

If you are interested in participating in the soft market testing exercise please complete the attached questionnaire sheet and return.

Closing date: 5th July 2022

Disclaimer:

This is not a full procurement exercise and London Borough of Hackney does not in any way commit itself to conducting one now or in the future. This questionnaire does not, and will not, form any part of any subsequent contract between the Council and any future Provider.

The Council may go out to competitive tender for the Services in the future. However, neither the issue of completing this questionnaire, nor any of the information presented within the questions, should be regarded as a commitment or representation on the part of the Council to go out to competitive tender or to enter into any future contractual arrangement.

Please note that whether you participate in this exercise or not, it will not have any bearing on you being part of any future procurement exercise or additional market testing, should the Council decide to pursue it. This is Without Prejudice to any future procurement opportunities with LB Hackney

Company name
name of Software
Key features of your system
Costs - are you willing to describe your costs and how you structure your cost of the service?
Which councils do you provide this service to?
What overall benefits does your system offer
What overall benefits does your system offer the council
Please let us know about your ICT Cyber security and backup information.
Are you on any Frameworks e.g. GCloud
How does your system support strength based approaches
Any other information