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BETA [Contact the Find a Tender team \(opens in new tab\) \(https://supplier-information.find-tender.service.gov.uk/provide-feedback-and-contact/?context=feedback\)](https://supplier-information.find-tender.service.gov.uk/provide-feedback-and-contact/?context=feedback) if you have feedback, questions or suggestions.

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Tender

Poole Museum Cafe, Catering and Hospitality Concession

Bournemouth, Christchurch and Poole Council

Watch this notice

UK4: Tender notice - Procurement Act 2023 - [view information about notice types \(https://www.find-tender.service.gov.uk/Home/NoticeTypes\)](https://www.find-tender.service.gov.uk/Home/NoticeTypes)

Notice identifier: 2025/S 000-007829

Procurement identifier (OCID): ocds-h6vhtk-04e94e

Published 4 March 2025, 12:11pm

Last edited 4 March 2025, 12:16pm

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Changes to notice

This notice has been edited. The [previous version \(https://www.find-tender.service.gov.uk/Notice/007827-2025\)](https://www.find-tender.service.gov.uk/Notice/007827-2025) is still available.

Updated Region

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[PDF version \(/Notice/007829-2025/PDF\)](https://www.find-tender.service.gov.uk/Notice/007829-2025/PDF)

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Scope

Reference

DN765793

Description

BCP Council (the 'Council') are seeking an experienced Café, Catering and Hospitality Operator (the 'Operator') to operate the Museum Café and provide Catering and Hospitality Services for the brand-new Poole Museum from Summer 2025.

Poole Museum has undergone a £10 million transformation, enhancing its visitor experience, cultural offerings, and commercial performance. The redevelopment includes the conservation and refurbishment of three historic buildings: Oakley's Mill, the Town Cellars, and Scaplen's Court and Garden. Please refer to the Invitation to Tender documentation.

Total value (estimated)

£1,500,000 excluding VAT

£1,800,000 including VAT

Below the relevant threshold

Contract dates (estimated)

1 July 2025 to 30 June 2030

Possible extension to 30 June 2035

10 years

Description of possible extension:

One 5 year extension, options to increase the annual payments. Please refer to the Invitation to Tender documentation.

Main procurement category

[Report concerns about this procurement](#)

Services

CPV classifications

- 55000000 - Hotel, restaurant and retail trade services

Contract locations

- UKK - South West (England)

Participation

Conditions of participation

Please see Invitation to Tender documentation.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

17 March 2025, 5:00pm

Tender submission deadline

31 March 2025, 2:00pm

Submission address and any special instructions

<https://www.supplyingthesouthwest.org.uk/>
(<https://www.supplyingthesouthwest.org.uk/>)

Please follow instructions within the Invitation to Tender documentation.

Tenders may be submitted electronically

Yes

Award criteria

Bids will be assessed on a combination of price and quality, weighted as follows: 40% for total price and 60% for quality, based on the questions listed within the Tender Response Part D. The highest scoring Bidder will be awarded the contract.

Procedure

Procedure type

Below threshold - open competition

Special regime

Concession

Documents

Associated tender documents

<https://www.supplyingthesouthwest.org.uk/>

[\(https://www.supplyingthesouthwest.org.uk/\)](https://www.supplyingthesouthwest.org.uk/)

Please follow the below instructions to view all documentation and to express your interest in this

opportunity.

1. <https://www.supplyingthesouthwest.org.uk/>
(<https://www.supplyingthesouthwest.org.uk/>)

2. Click "Search Latest Opportunities"

3. Search Reference: DN765793

4. Login and Register Interest

Please note, all communications must be via the procurement platform.

Contracting authority

Bournemouth, Christchurch and Poole Council

Public Procurement Organisation Number: PHY-7342-PRHH

BCP Council Civic Centre
Bournemouth
BH2 6DY
United Kingdom

Contact name: Stewart Baynham
Email: procurement@bcpcouncil.gov.uk

Region: UKK24 - Bournemouth, Christchurch and Poole

Organisation type: Public authority - sub-central government

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