

Portal Contract Reference: DN424202
Internal Contract Reference: HAC5564
Contract Title: VAWG Service (IDVA and Case Work Service)
Expressions of interest start date: 03/09/2019
Return of tenders/bids end date: 02/10/2019
Initial Contract Duration: 48 months
Extensions: None
Contract Start Date: 01/01/2020
Contract End Date: 31/12/2023
Estimated Contract Value (including extensions): 720,000 (£180, 000 per annum for 4 years)

Description:

This contract will provide support to survivors of domestic abuse aged 16 or above who live in the borough. The estimate number of engaged service users is 480 per financial year. The purpose of the service is in line with the Tower Hamlets Strategic Plan, Mayors Manifesto and the VAWG Strategy 2019-2024 that aims to increase safety of adults and children due to domestic abuse; provide access to a range of protection and support services and provide advocacy to represent the clients with a number of statutory and voluntary agencies.

The contract aims to procure 4.5 IDVAs and 0.5 hate crime worker. The services will be based within the borough with Deputy Mayor request of co-location possibly at the local police station, Stratford Magistrates Court, Thames Magistrates Court, local Department for Work and Pensions, and the Multi Agency Safeguarding Hub within Children Social Care. Use of Consortia partnership or subcontracting arrangements will be acceptable.

This service provides emotional and practical support to the highest risk domestic abuse and hate crime victims in the borough. They develop safety plans and undertake risk management strategies to safeguard victims and their families. Over a third of domestic abuse households have children, hence tackling domestic abuse is a statutory duty. We have one of the highest levels of domestic abuse and hate crime in the country with the second highest domestic homicide rate in London. This service is a critical service which not only meets our safeguarding duty, but helps reduce homelessness, tackle substance misuse and crime prevention.

A supplier briefing will take place on Wednesday 11th September 2019 between 12 noon and 2:30 pm.

Location:

Room MP 305
3rd Floor
Mulberry Place, Town Hall,
5 Clove Crescent, Poplar,
London E14 2BG

Please contact Stacey.Bradburne@towerhamlets.gov.uk for further information and to register for the event **by Monday 9th September 2019**

Additional Information:

The Authority is issuing this ITT to the Bidders to commence the tender stage of this Procurement Exercise. The purpose of this ITT is to request Bidders submit a Tender

with a view to identifying the Most Economically Advantageous Tender which best meets the Council's requirements for the Contract. While Bidders are required to return all documents at the same time in their Tender, the Authority will be evaluating the Selection Questionnaire documents separately to the other documents in the Bidder's Tender.

Bidders should note that the Contract relates to services that fall under the "light touch" regime of Regulations 74 to 77 of the Public Contracts Regulations 2015. This Procurement Exercise will therefore be run in accordance with the Public Contracts Regulations 2015 as they apply to "light touch" services. While the Authority is following a process similar to the open procedure under the Public Contracts Regulations 2015 *neither that fact nor any other statements, acts or omissions of the Authority in connection with this Procurement Exercise should be taken as indicating that the Authority intends to be bound by the provisions of the Public Contracts Regulations 2015 or the general principles of the Treaty on the Functioning of the European Union to any greater extent than applies by law.*

Organisations wishing to express their interest are requested to **register** on the London Tenders Portal (www.londontenders.org) where the opportunity documentation will be available for download. You will be required to complete an online questionnaire.

Organisations must ensure that access to the system is available to their representatives dealing with the contract and that this contact is updated as and when required.

The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the opportunity, which shall be exclusively available through the portal.

Suppliers are responsible for allowing sufficient time to submit their Application. The Council accepts no liability whatsoever for tenders that are not submitted due to internet connectivity issues, transmission delays or errors.

Council is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found [HERE](#) Or via <http://www.towerhamlets.gov.uk/>

If you require any further information prior to submit and expression of interest please contact the Council via email procurement@towerhamlets.gov.uk quoting the contract internal reference number.