

## Appendix 6



### **CODE OF CONDUCT – CONTRACTORS WORKING IN SETTINGS FOR CHILDREN OR VULNERABLE GROUPS**

The Borough of Poole is committed to providing safe positive and encouraging services for children and vulnerable adults. This code sets out clear requirements regarding standards of behaviour when providing services to vulnerable groups on behalf of the Borough to prevent harm and minimise the risk of abuse or allegations of abuse. The Borough shall exercise its right to exclude any contractors' employees or volunteers who fail to observe this code of conduct.

#### **Code of Conduct**

If your work means that you are required to have a criminal record (DBS/ (CRB) check, please bring with you a confirmation letter from your employer that clearance has been obtained or other evidence of clearance. You may be asked to produce this when attending the site or agreed work area. If this is not presented you may not be permitted to commence work.

You will be required to:

- 1) Stay within the confines of the agreed site or work area.
- 2) Obtain prior consent if access is required outside of the agreed work area.
- 3) Use only the agreed access and exit routes.
- 4) Obtain prior consent if alternative access and exit routes are required.
- 5) Avoid any unsupervised contact with children or vulnerable adults unless under arrangements specifically agreed with the responsible manager.
- 6) Unless your duties require that you engage directly with children or vulnerable adults, if they speak to you be polite but do not engage in conversation.
- 7) Avoid any physical contact with children or vulnerable adults as this could be easily misinterpreted or misconstrued.
- 8) Do not use inappropriate, discriminatory or profane language whilst working.

- 9) Dress appropriately (e.g. no bare chests) and wear uniform/ identity badges etc.
- 10) Keep the staff informed of where you are and what you are doing.
- 11) All adults have a duty of care to vulnerable groups. Report immediately any matters out of the ordinary or of concern, involving children or vulnerable adults to the site manager, the manager of the premises, or those responsible for commissioning the work. This includes reporting any difficulties in being able to comply with this code or any safeguarding concerns.
- 12) Do not share any personal details including addresses, telephone numbers or electronic means of communication including e.-mails or any form of social media with children or vulnerable adults and do not make contact via social networking sites.
- 13) Do not arrange to meet with children or vulnerable adults either inside or outside of the premises.
- 14) Do not offer to buy items from or sell items to children or vulnerable adults.
- 15) Do not bring alcohol on to the site.
- 16) Do not join in games or activities with children or vulnerable adults unless this is a specific part of the contractual arrangement as agreed by the responsible manager.
- 17) Do not share food or drinks with children or vulnerable adults (some may have special dietary requirements or allergies).
- 18) If your work means that you are required to have a DBS (formerly CRB) check, you are expected to declare to your employer if you are subject to any police investigations, cautions or if are convicted of an offence during the course of your employment. Any such declaration need not affect your suitability to continue to provide services to the Borough and will be considered in accordance with the principles of the Borough's policy on the employment of ex offenders.