

Portal Contract Reference: DN573101
Internal Contract Reference: HAC5753
Contract Title: Tower Hamlets Floating Support
Expressions of interest start date: 12/10/2021
Return of tender date: 09/11/2021
Initial Contract Duration: 36 months
Extensions: 24 months
Estimated Contract Value (including extensions): £1250000
Description:

The London Borough of Tower Hamlets is inviting tenders for the Provision of the Tower Hamlets Floating Support Service (THFSS) from suitably qualified and experienced providers. The Authority is seeking to award a contract under the Light Touch Regime - Schedule 3 of the Public Contract Regulations 2015.

THFSS assists vulnerable people to develop or maintain their independence within their own homes and community and where possible preventing the use of more institutional forms of care and support and reducing rough sleeping and homelessness.

The service will provide floating support to individuals requiring support because they are vulnerable and are in crisis or who have a support need. Individuals will be aged over 18 years with a broad and complex range of support needs covering the spectrum of Vulnerable Adult client groups and link in to age-appropriate services. It is the expectation that the floating support provision will be both holistic and flexible, meeting the needs of those requiring medium level support through to those requiring more specialist support with complex needs.

Procurement Process:

The Authority is issuing this ITT to the Bidders to commence the tender stage of this Procurement Exercise. The purpose of this ITT is to request Bidders submit a Tender with a view to identifying the Most Economically Advantageous Tender which best meets the Council's requirements for the Contract. While Bidders are required to return all documents at the same time in their Tender, the Authority will be evaluating the Selection Questionnaire documents separately to the other documents in the Bidder's Tender.

Bidders should also note that This Tender process has been issued by London Borough of Tower Hamlets on in accordance with the Public Contract Regulations 2015 as amended by the Public Procurement (Amendment etc.) (EU Exit) Regulations 2020 ("the Regulations") Schedule 3 ("Light Touch") services. This Procurement Exercise will therefore be run in accordance with 'the Regulations' as they apply to "light touch" services.

While the Authority is following a process broadly corresponding to an Open Procedure under 'the Regulations' neither that fact nor any other statements, acts or omissions of the Authority in connection with this Procurement Exercise should be taken as indicating that the Authority intends to be bound by the provisions of the 'Regulations' or the general principles to any greater extent than applies by law.

Additional Information:

Organisations wishing to express their interest are requested to **register** on the London Tenders Portal (www.londontenders.org) where the opportunity documentation will be available for download. You will be required to complete an online questionnaire.

Organisations must ensure that access to the system is available to their representatives dealing with the contract and that this contact is updated as and when required.

The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the opportunity, which shall be exclusively available through the portal.

Suppliers are responsible for allowing sufficient time to submit their Application. The Council accepts no liability whatsoever for tenders that are not submitted due to internet connectivity issues, transmission delays or errors.

Council is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found [HERE](#) Or via <http://www.towerhamlets.gov.uk/>

If you require any further information prior to submit and expression of interest, please contact the Council via email procurement@towerhamlets.gov.uk quoting the contract internal reference number.