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| **Expression of Interest** |
| **Contract Reference**  **TTRANS3220** |
| **Contract Title**  **Customer Relationship Management (CRM) System** |
| **Return Date**  **Tuesday 29 September 2020** |
| **Return Time**  **12:00 Noon** |
| **Return To**  [www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk)  **or**  procurement.team@torbay.gov.uk |
| **Supplier Name** |
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| **Expression of Interest** |
| As part of your expression of interest you are required to complete Sections A and B, then return this document either:   * through the messaging facility for this opportunity on [www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk); or * by email to procurement.team@torbay.gov.uk |

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| Contact Details | |
| **Applicants are required to provide details of the organisation contact to whom any correspondence relating to this opportunity should be addressed.** | |
| Contact Name |  |
| Name of Organisation |  |
| Role in Organisation |  |
| Phone Number |  |
| Email Address |  |
| Signature (electronic is acceptable) |  |
| Date |  |
| **If different from above please provide details of the individual registered on ProContract.** | |
| Contact Name |  |
| Email Address |  |

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| Expression of Interest |

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| 1. Please confirm whether your organisation’s customer relationship management (CRM) system is able to meet the requirements set out in the Council’s high level specification (Section 2 High Level Specification of Expression of Interest). | | Yes / No |
| 1. For information purposes, please provide an indication of the following costs in relation to your system: | | |
| 1. Cost of basic system | £ | |
| 1. Licence costs (per licence or state number of licences this figure applies to) | £ | |
| 1. Ongoing annual maintenance costs | £ | |