**Award Criteria**

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| **Question 1** | **Evaluation Guidance/Model Answer** |  |
| Please detail how your organisation can deliver the requirement specified in this Request for Quotation. Please include:   * Specific plans for delivery, including the proposed support model. You must include a range proposed activities. * Include how you plan to work collaboratively to achieve desired outcomes for this specification requirements * You **must** include a Mobilisation Plan as part of your response – this should be attached separately and will **not** form part of your word count. * Staffing resources available to support this project * You should include how refugee families will be informed of the support available and access this support | Please give details of:   * Availability of staffing. * Existing relationships with relevant local partners/networks that can support deliver the project. * Proposed activity details | Weighting 40% - Minimum score of 2 |
| **Question 2** | **Evaluation Guidance/Model Answer** |  |
| Please provide evidence of recent support models provided to vulnerable families in Kent. You must include:   * Evidence of previously delivering support to vulnerable families and children in Kent, and provide details of outcomes of the support provided * Evidence of how you have previously worked with other professionals, councils and local partnership agencies and what were the outcomes. Include how you plan to work collaboratively to achieve desired outcomes for this specification requirements | Please give details of:   * The communities reached. * Delivery model and overview of activities offered * Explanations of how collaboratively working with other partnership agencies and the outcomes | Weighting 40% - Minimum score of 2 |
| **Question 3** | **Evaluation Guidance/Model Answer** |  |
| Describe how your organisation, in the performance of the contract, would support the development of a resilient local community and community support organisations, especially in those areas and communities with the greatest need.  Please include:   * How your organisation would support the development of a resilient local community and community support organisations * Initiatives to be taken to support vulnerable people to build stronger community networks and reduce social isolation | Initiatives taken or supported to engage people in health interventions (e.g. stop smoking, obesity, alcoholism, drugs, etc.) or wellbeing initiatives in the community, including physical activities for adults and children  Responses should set out how the organisation would provide support for local priorities, campaigns and projects, encourage greater community cohesion, promote healthier and more resilient communities | Weighting 20% - Minimum score of 2 |

# Scoring Method

The following scoring methodology will be used to evaluate each answer:

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| 0 – Unacceptable | Nil or inadequate response. Fails to demonstrate an ability to meet the requirement. |
| 1 – Poor | Response is partially relevant and poor. The response addresses some elements of the requirement but contains insufficient/limited detail or explanation to demonstrate how the requirement will be fulfilled. |
| 2 – Acceptable | Response is relevant and acceptable. The response addresses a broad understanding of the requirement but may lack details  on how the requirement will be fulfilled in certain areas. |
| 3 – Good | Response is relevant and good. The response is sufficiently detailed to demonstrate a good understanding and provides details on how the requirements will be fulfilled. |
| 4 - Excellent | Response is completely relevant and excellent overall. The response is comprehensive, unambiguous and demonstrates a thorough understanding of the requirement and provides details of how the requirement will be met in full. |

**Important Note:** Tenderers are required to address ALL the requirements specified in the Requirement with details of how each requirement is met. Responses such as “noted”, “agreed”, “compliant” or similar do not provide sufficient information to form a reasoned evaluation of the proposed solution and consequently will be marked as non- compliant.