

Contract Title: THH 5251 Tower Hamlets Homes: ASB Patrol & Community Re-assurance Service

The London Borough of Tower Hamlets (LBTH) is seeking expressions of interest from interested organisations for the above service.

Description:

The Supplier will deliver predominantly out of hours **Antisocial Behaviour Patrols (ASB Patrols)** across the housing stock Tower Hamlets Homes (THH) manages on behalf of the London Borough of Tower Hamlets. THH does not expect to subcontract any part of this service.

Current status / Background

THH has identified a problem with Anti-Social Behaviour across the stock it manages on behalf of the Council.

We have a current Patrolling contract that is supported by a Metropolitan Police accredited contractor that undertakes dedicated Anti-Social Behaviour Patrols. This additional support is necessary to effectively respond to Anti-Social Behaviour issues on housing estates and streets.

We are currently procuring a 2 year (plus potential for a single extension of a further year) borough-wide patrolling contract. The contract replaces the current patrolling contract and will allow continued patrolling to be undertaken. The new contract is timetabled to start in April 2018.

The benefit of using a supplier with Metropolitan Police accreditation enables patrol officers to exercise powers normally reserved for the Police, such as issuing fixed penalty notices, lawfully obtaining names and addresses and detaining individuals.

An accredited patrol service is a valuable resource and forms part of THH's strategy of working in partnership to tackle crime and anti-social behaviour. An accredited Anti-Social Behaviour patrol contractor supports the reduction of all forms of anti-social behaviour whilst increasing resident satisfaction.

This service provides support to partners including police officers and neighbourhood housing officers. The service also provides reassurance to residents and users of a uniformed presence. Their involvement in targeted patrols assists in a more comprehensive source of information and a deterrent to individuals through the presence of them.

The requirement

The supplier must be approved under the Association of Chief Police Officers Community Safety Accreditation Scheme and accredited by the Metropolitan Police to provide uniformed officers with specific delegated enforcement powers.

The successful provider will need to supply patrol officers with delegated authority to carry out the following powers:

- To require a person to give their name and address if they are believed to have committed; a relevant offence causing injury, alarm or distress; a relevant offence cause harassment, alarm or distress; or a relevant offence causing damage/loss to property.
- To require a person to give their name and address if they are believed to have acted in an anti-social manner.
- To require persons drinking in designated no-alcohol areas to surrender alcohol.
- To require persons under the age of 18 to surrender alcohol.
- To seize tobacco products from a person under the age of 16.
- To issue penalty notices for disorder in relation to:
 - Behaviour likely to cause harassment, alarm or distress.
 - Disorderly, threatening or abusive behaviour (verbal and physical), including displays of writing, signs or other visible representations which are considered to be threatening or abusive.
 - Misuse of fireworks, including: any breach of fireworks curfew; possession of a category 4 fireworks or possession by a person under 18 of an adult firework.
 - Sale of alcohol to a person under 18, the buying, or attempting to buy, of alcohol on behalf of a person under 18 or the delivery (or allowing of a delivery) of alcohol to a person under 18.
- To issue fixed penalty notices for dog fouling or dog control order offences.
- To issue fixed penalty notices for littering.
- Those given under Section 24a SOCPA 2005.
- Those given under Common Law.

The service will also be expected to provide support for Metropolitan Police led operations which mean that the successful provider must be legally able to participate in these operations, including those relating to weapon or drug related offences.

They will need to have a good appreciation of the issues in Tower Hamlets. The successful provider will also be required to promote inclusion within the Borough's

residents and establish meetings in order to, among other things, support victims of crime, and tackle Anti-Social Behaviour and gang related activities among young people.

The successful provider will be required to gather and report relevant data to THH, creating bespoke analysis and mapping of crime and Anti-Social Behaviour, in a format acceptable to THH.

Award criteria

The contract will be awarded to the Most Economically Advantageous Tender (MEAT) on the basis of quality 70% and cost 30%.

Evaluation criteria:

Quality criteria for the delivery of the contract includes:	Weighting
Proposed approach to dealing with the issues of ASB within an inner city environment including equalities issues in a multi-cultural community	25%
Proposed approach to work effectively in partnership with THH, the Council, Police and partner agencies, and any current partnership working	25%
Proposed approach to management and supervision	15%
Community Benefits	5%
Price schedule	30%
Total	100%

Tenderers should be aware that we reserve the right to hold site visits and/or presentations and/or interviews during the tender process. Site visits and/or presentations and/or interviews will be for verification/clarification purposes of the written submission.

We reserve the right to interview leading bidders.

Procurement Process

This contract is advertised as Open Procedure. The Open Procedure means that all bidders who successfully express an interest will automatically be invited to tender

and have access to the tender documents. Those who submit a tender and meet the minimum requirements will have their full tender, method statements and pricing evaluated.

The anticipated contract start date is: Monday, 02 April 2018

The estimated value of the contract is:
£225,000 Per Annum

For a period of: 2 years with an option to extend for a further 12 months.

Organisations wishing to express their interest are requested to **register** on the London Tenders Portal (www.londontenders.org) where the tender documentation will be available for download. You may be required to complete a Selection Questionnaire (SQ).

The invitation to tender instructions and the specifications will be available as a public attachment allowing organisations expressing an interest in the project easy access of the main requirements. Full documentation requirements will be included within the evaluation questionnaire.

Organisations must ensure that access to the system is available to their representatives dealing with the contract. The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the contract, which shall be exclusively available through the portal.

Tenderers are responsible for allowing sufficient time to submit their ITT/SQ. The Council accepts no liability whatsoever for ITT/SQs that are not submitted due to internet connectivity issues, transmission delays or errors.

Deadline for expression of interest and return of quotation is:

Friday, 05 January 2018 at 12:00 Noon

LBTH is an Equal Opportunities Employer and a supporter of Ethical Governance, our protocol can be found here along with [Guidance to Suppliers and Providers](#). Or via:

<http://www.towerhamlets.gov.uk/>

LBTH does not undertake to invite all applicants or bind itself to accept the lowest or any Tender. LBTH will not be liable for any costs incurred in tendering for this contract.

If you require any further information please contact:

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